DESCRIPTION: The Department of the Interior funded an Operations Maintenance and Improvement training program for PEACESAT operators and technicians. The program included several types of training. The first involved regional meetings in which instructors met face-to-face with the operators for hands-on technical training. In the second form of training, the operators met weekly over video conference for technical status checks, and during the third the PEACESAT Satellite Communications Technician made a site visit to each area for individual training. The goal of this program was to build the support required to increase overall network performance, user satisfaction and participation.

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